

## Fire Alarm & Security Technician

**Control Management, Inc (CMI)** is looking for an experienced **Fire & Security Technician** in the Charleston, SC market with goals to grow themselves in the Fire Alarm & Security Industry. If you are self-motivated, customer focused with excellent time management skills, we want you.

Control Management, Inc is a Siemens Building Technologies Solution Partner (IFO), offering the full line of Siemens Building Products. Since opening our doors in 1985, the focus has been on quality customer service – a focus that has given CMI the best reputation in South Carolina. Our primary Market Segments include Education, Commercial, Industrial, & Healthcare.

As a growing force in the Fire Alarm & Security Industry in South Carolina, there are opportunities for growth as we expand. Flexibility is also provided to employees to pursue paths of interest within the Company.

Control Management, Inc is a dynamic family atmosphere where all employees help each other, regardless of role. Thus, the ideal applicant is a team player and hard worker, willing to do what it takes to ensure customer satisfaction. Our greatest asset is our people.

### **The Role**

Technicians at CMI will be given projects to run from start to finish based on their skill levels. They perform coordination, drawing review, material management, manage installation, program, terminate & test panels on projects with 100% focus on customer satisfaction. They also assist with elevated service calls when required. Office staff members are dedicated to assisting technicians with paperwork and other tasks.

### **Responsibilities**

- Work with Subcontractors & Electricians to ensure proper installation of Systems
- Communicate Professionally with customers & contractors to plan & schedule tasks
- Communicate effectively with appropriate information to Project Manager, Admin & Sales
- Basic Programming and firmware installation of various systems
- Minor Installation work to install devices or components
- Make final connections of control panels and devices per application requirements
- Troubleshoot new installations to ensure that they are functioning properly & meet Code
- Run service calls as needed to troubleshoot existing systems
- Be organized, and keep proper notes for Project Completion Documentation
- Assist with the estimating of small quotes for change orders or the repair of deficiencies
- Work independently or as part of a team to ensure customer satisfaction & company growth
- Provide basic customer training on-site at the completion of projects
- Use web-based Work Order system for any service calls
- Occasionally Travel to other sites within South Carolina
- Organized & Professional work & communication skills.

### **Qualifications**

- Motivated individual with a desire to grow their technical & professional skills
- General Knowledge of Fire Alarm, Access Control, CCTV, Intrusion, BDA or other systems
- Proficient at reviewing and interpreting Shop Drawings & Technical Data Sheets
- Independently seek out information for troubleshooting and installation.
- Experience with Hand Tools, Power Tools, and Installation Materials.
- Responsibility to work efficiently - Independently and without constant supervision.

- NICET Certifications and Siemens Certifications a plus but not required.
- Professional & Effective Communication skills.
- Proficiency in basic computer skills (Typing, Microsoft, etc)
- Installation experience a plus, but not required.
- Must be able to follow verbal and written instructions.
- Must be able to lift and carry tools & equipment weighing up to 50 pounds.
- Must be able to work from scaffolding, ladders & lifts
- Observe all procedures and safety rules as defined in the company manual
- Maintain a professional, neat appearance

### **Requirements**

- Must be able to pass a SLED Background Check
- Must have a Valid SC Drivers License & clean driving record
- Initial Employment & Random drug testing is required.

### **Education**

- High School Diploma (or GED Equivalent) Required
- 2 Year Technical Degree Preferred
- Bachelors in Engineering or Technical Field is a Plus

### **Experience**

- Five years of experience in commercial/industrial fire alarm & Security Systems preferred

### **Benefits**

Control Management understands that employee satisfaction is critical to providing quality customer service & increased efficiency. Employee Benefits have always been a priority for CMI

- Competitive Salary
- Medical/Dental/Vision Insurance
- Relocation Assistance
- SEP IRA
- Paid Vacation & Sick Leave
- Paid Holidays
- Employee Assistance Program
- Long-term Disability
- Short-term Disability
- Flexible Spending Plan
- Health Savings Plan

### **Additional Notes**

- To apply, Visit [www.controlmanagement.com/apply.html](http://www.controlmanagement.com/apply.html)
- Or, send your resume to [jasonm@controlmanagement.com](mailto:jasonm@controlmanagement.com)
- Control Management, Inc is an Equal Opportunity Employer
- Control Management, Inc is a Drug-Free Workplace